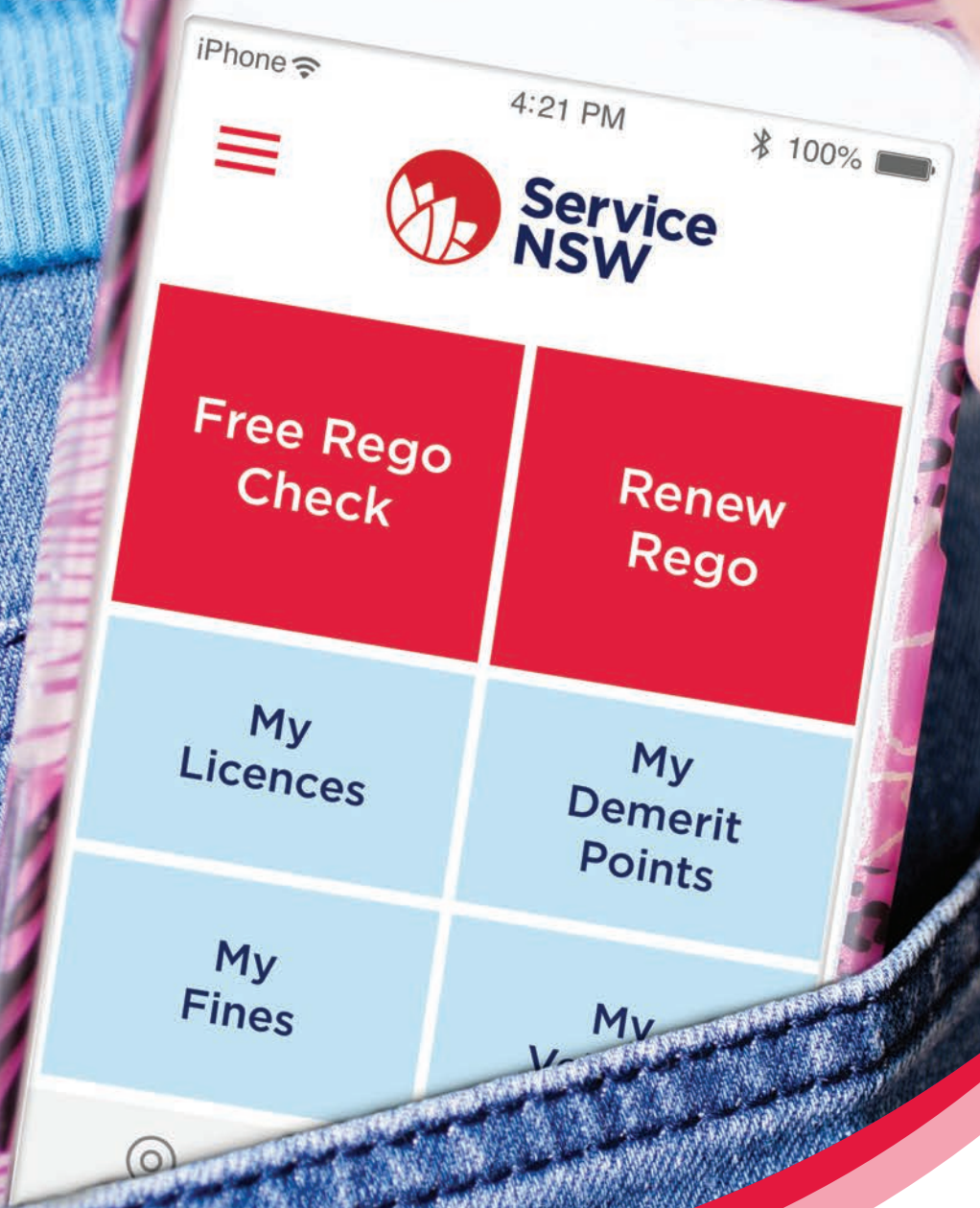


# FACT SHEET



## DIGITAL LICENCES

Always with you

# Digital licences

## FACT SHEET

### Digital Licences are now available.

The launch of the digital licence platform means you can now access NSW government licences and permits digitally using your mobile phone or tablet device. The first licences to become available are:

- Recreational Fishing Fee
- Responsible Service of Alcohol (RSA) Competency Card
- Responsible Conduct of Gambling (RCG) Competency Card

Whenever you have your phone, you have your digital licence.

Digital licences are available on an opt-in basis, you will still receive a physical licence or permit. When asked to display your licence or permit, you will have the choice to provide either your physical card or digital licence.

We will continue to introduce more licence types over time, with the digital Driver Licence on track to be ready in 2019.

The digital licencing platform offers customers a convenient, secure, 'always there' solution. To access a digital licence, customers simply need to follow these steps:



### 01 REGISTER & LINK

Visit [service.nsw.gov.au](https://service.nsw.gov.au) and register for a MyServiceNSW account, or login if you already have an account. Then link your account to the relevant agency issuing your licence or permit.



### 02 DOWNLOAD

Download the Service NSW app for iOS or Android to your phone or tablet. If you already have it, simply update to the latest version.



### 03 ACCESS

On the app select the 'My Licences' tab. For security you will need to create a four digit passcode, which you will be required to enter each time you access your digital licences.

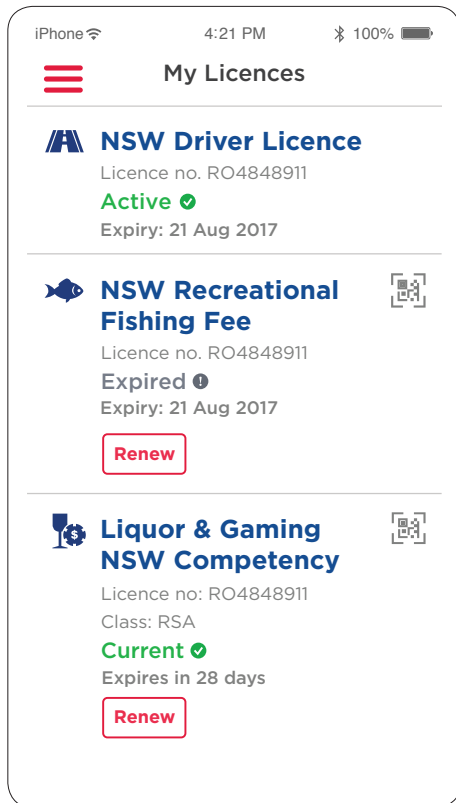


### 04 GOT IT!

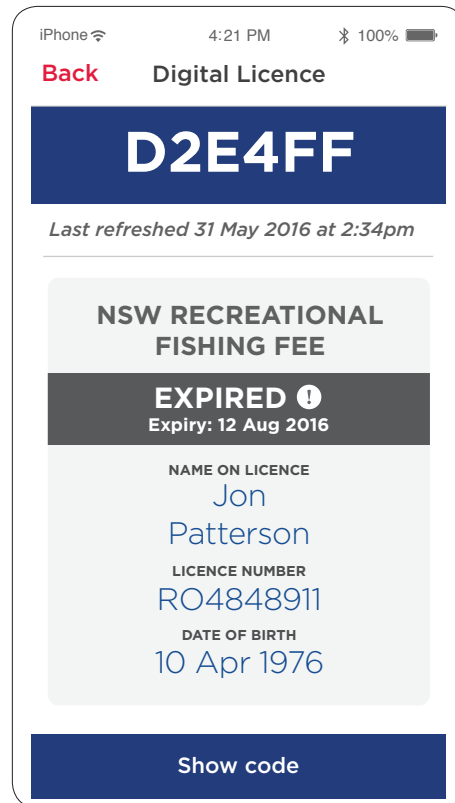
You can now view all your current licences. Digital versions of your active licences will be indicated by the 'Digital icon' displayed on the right-hand side of the licence screen.

# Digital licences FACT SHEET

When you login all of your licences will appear as follows:



The digital licence will be green if it is current or dark grey if it is expired.



The blue banner will cycle between a unique six digit security code and the issuing authority's logo:



BANNER IMAGE  
WILL CYCLE