

COVID-19 Health & Travel Questions



Driving Assessments

5 August 2020

Dear customer,

As you know, COVID-19 is a new strain of the coronavirus which was first detected in late 2019. The virus has been detected in Australia and there are confirmed cases in NSW. COVID poses a serious and imminent risk to the health and safety of our staff, their families and to the public.

The Commonwealth Department of Health advises the virus is spread through respiratory droplets, such as coughing, and contact with surfaces. However, carriers of the virus may be symptom-free for up to 14 days and may infect other people during this period.

SafeWork NSW has advised that precautions should be taken in the workplace to support the containment of COVID-19 and protect employees and others in the workplace from health and safety risks. More information about COVID-19 can be found here:

- <https://www.health.nsw.gov.au/Infectious/covid-19/Pages/frequently-asked-questions.aspx>
- <https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert>

COVID-19 Driving Assessments: Reducing COVID-19 Risks

Undertaking a driving test will require you to be in close contact with your assessing driver tester for around 30 minutes. In order to contain the spread of the virus to our staff, other customers and the community, we are asking applicants for driving tests to confirm that they do not currently have risk factors for infection with COVID-19.

When to postpone your driving test

Do **not** come to a Service NSW Service Centre for your test if you answer **YES** to any of the questions below:

1. Have you been in close contact with a confirmed COVID-19 case or a person who has been directed to self-isolate in the last 14 days?
2. Have you been advised to self-isolate in the last 14 days?
3. Do you feel unwell today or have you experienced any of the following symptoms: cough, fever, sore/scratchy throat, shortness of breath, loss of smell or loss of taste?
4. Have you travelled to a known COVID-19 hotspot in the last 14 days?

Note: For a list of the latest confirmed NSW COVID-19 case locations and hot spots, see <https://www.nsw.gov.au/covid-19/latest-news-and-updates>.

We will reschedule your test at NO FEE if for the reasons listed above, you cannot come to the appointment.

Statutory declaration when you arrive for your test

We will ask you to confirm your answers to the questions, immediately before your driving test.

We will **arrange for you to sign the statutory declaration form when you arrive for your test**. The statutory declaration **must be witnessed by our staff**.

Please **do not complete** the statutory declaration until you arrive for your test.

Note: It is a criminal offence to sign a statutory declaration which you know is untrue.

Privacy Disclosure Statement: Why we are collecting this information and what we will do with it

Service NSW is collecting your personal and health information for the purpose of assessing the COVID-19 risk exposure to Service NSW staff delivering driving assessments, and to other customers. The collection of the information is to lessen the serious and imminent threat posed by COVID-19 to the health and safety of Service NSW staff, their families, other customers and the public.

In order to meet this purpose, the questions seek information about risk factors which have been identified by the NSW Department of Health as indicators of potential infection with COVID-19.

The information will be stored by Service NSW securely, consistent with our normal practices.

Service NSW will not use or disclose or disclose your personal information to third parties for any purposes not already stated in this privacy statement except as permitted or required by law. However, where required, or authorised by law, Service NSW may also use or disclose your personal or health information to third parties to lessen or prevent a serious and imminent threat to the life, health or safety of you or another person.

You are not required by law to provide the above information, however, if you do not provide any relevant information, your driving test may be discontinued, delayed or rescheduled at the discretion of Service NSW.

Please see our privacy statement online if you require further information or would like access to personal information held by Service NSW:

- <https://www.service.nsw.gov.au/privacy#find-out-more>

I have read and understood the information above, including COVID-19 driving assessment information and the privacy disclosure statement and I consent to the collection, use and disclosure of the personal information referred to in the statement.

Signature

Date