

How to check the **light mode** NSW Digital Photo Card

The Digital Photo Card contains multiple features which confirm it is authentic and current. Photo Card holders can choose to display their Digital Photo Card in the default light mode or optional dark mode.

To ensure you are viewing the most current photo card information, ask the customer to swipe down to refresh their Digital Photo Card.



1 Animated NSW Government logo

2 Last refresh time

 *Swipe down to refresh information*

3 QR code expires and reloads

4 Waratah hologram moves when phone is tilted

 *Scroll for more*

5 Watermark matches the Digital Photo Card image

6 Address details (scrolling is not always required to view address)

Under 18

Holders who are under 18 years will have an icon next to their date of birth for quick identification.



Expired Digital Photo Card

If a Photo Card is expired or has an unavailable status a customer will see the next steps they can take.



Important information

Avoid handling a customer's phone. If you have difficulty viewing the screen, ask the customer to adjust the phone to make checking easier.

If you have any concerns about the NSW Digital Photo Card, follow your industry or organisational policy.

Find out more at service.nsw.gov.au and search 'Digital Photo Card'

How to check the dark mode NSW Digital Photo Card

Dark mode is commonly used at night or in low-light environments to reduce eye strain and make it easier to view a screen.

This option ensures checkers can quickly and safely conduct visual checks whilst scanning QR codes on NSW digital licences.



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